

Launch Event New studies & database

Collective Bargaining Practices on AI and Algorithmic Management in European Services Sectors

Friday, 15 March 2024, 10h00 – 12h00
Online meeting via Zoom

Background

In late 2022, Artificial Intelligence (AI) entered the public arena and collective awareness with a bang in the guise of ChatGPT. Latest since then, the fascination of managers at 'conventional' companies for AI and algorithmic-management systems is reaching new highs. For workers and trade unions, however, use of these systems at the workplace raises many new issues, ranging from data protection and privacy to repercussions for working conditions, such as monitoring of the workforce or a potential violation of human rights.

To understand the challenges that are emerging in connection with the increased use of AI at work, the FES Competence Centre on the Future of Work and UNI Europa have initiated a *new research project* to raise awareness amongst workers and trade unions regarding the use of AI systems at the workplace in the European services sectors and to support this objective by offering specific examples of how AI at work is addressed through collective bargaining agreements (CBAs).

Therefore, the project includes two studies to 1) identify frequently used AI systems and 2) analyse the current situation characterising collective bargaining regarding the use of AI-related tools by employers vis-à-vis workers. Clauses in various CBA's have been singled out and are to be made accessible by means of a visually intuitive dashboard.

We are delighted to invite you to attend the Launch Event of the project taking place online at 10h00-12h00, 15 March 2024. At the event, the authors, Steve Rolf (University of Sussex) and Marta Kahancová (CELSI) will present key findings of the studies. Furthermore, experts from ILO, UGT and the European Commission will comment on the results from their different perspectives.

Programme

Moderated by *Jean-Paul Judson, freelancer*

10h00 Welcome

- **Tobias Mörschel**, FES Future of Work
- **Oliver Röthig**, UNI Europa

10h10 Findings of the new research project on AI & Algorithmic Management in the European services sectors

- New study on AI and Algorithmic Management System

*Presentation by **Steven Rolf**, Digital Futures at Work Research Centre, University of Sussex*

- New study on collective bargaining practices on AI and algorithmic management

*Presentation by **Marta Kahancová**, Central European Labour Studies Institute (CELSI)*

- New database on collective bargaining agreements with clauses relating to AI at the workplace

*Presentation by **Fiona Dragstra**, WageIndicator Foundation*

Q & A

11h00 Comments from different perspectives

- **Uma Rani**, International Labour Organisation (ILO)
- **José Varela**, General Union of Workers Spain (UGT)
- **Stefan Olsson**, Directorate-General for Employment, Social Affairs and Inclusion, European Commission

Q & A

12h00 Conclusion/End of event

*Access to the webinar will be provided to you shortly before event.
The event will be translated simultaneously into English, Spanish and German.*

 **Please register here**

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